Voicemail IVR Tree

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Voicemail
x5000
```

Top-level menu options:

- **1** (New Messages)
- **2** Saved Messages
- **3** Send Messages
- **4** Set Call Forwarding
- **5** Control Options
- **6** Greetings
- **7** Deleted Messages
- **From Any Menu**

1 (New Messages) / 2 Saved Messages

- **1** Save
- **2** Replay
- **3** Forward to User
- **4** Delete
- **5** Skip
- **6** Reply (Note 1)
- **7** Rewind 15s
- **8** Pause/Continue
- **9** Fast Fwd 15s

3 Send Messages

While recorded message is playing back:

- **5** Skip
- **7** Rewind
- **8** Pause/Continue
- **9** Fast Forward
- **1** To Individuals
- **2** To All

4 Set Call Forwarding

- **1** To Mailbox (Note 2)
- **2** Destination Device
- **3** Turn Forward on/off
- **4** Forward to Here (Note 3)

5 Control Options

- **1** Set Password
- **2** Record Name

6 Greetings

- **1** Record Greeting
- **2** Review Greeting
- **3** Select Greeting

7 Deleted Messages

- **1** Retreive Message to Saved Folder
- **2** Replay
- **3** Skip

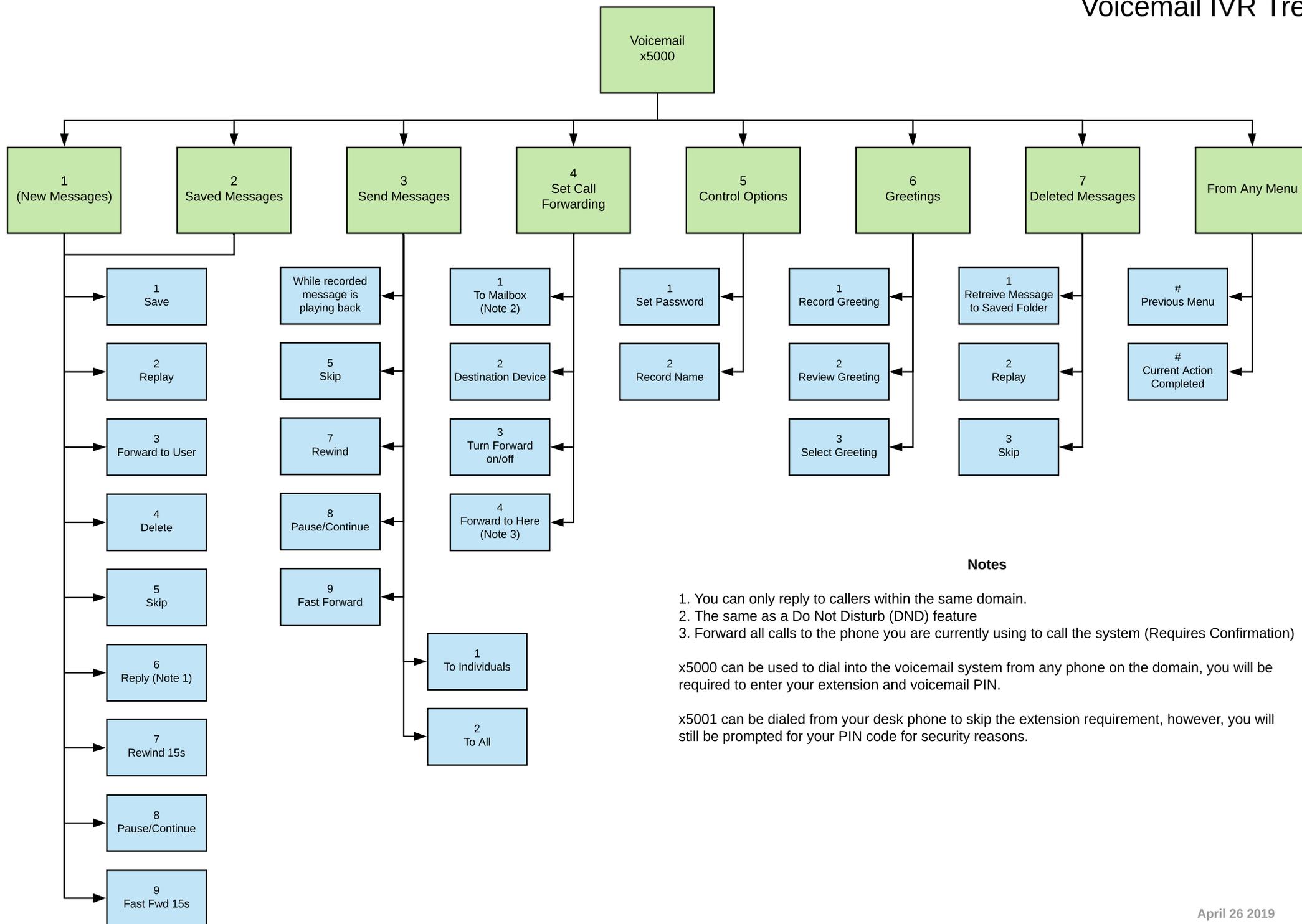## From Any Menu

- **#** Previous Menu
- **#** Current Action Completed

Notes

1. You can only reply to callers within the same domain.
2. The same as a Do Not Disturb (DND) feature
3. Forward all calls to the phone you are currently using to call the system (Requires Confirmation)

x5000 can be used to dial into the voicemail system from any phone on the domain, you will be required to enter your extension and voicemail PIN.

x5001 can be dialed from your desk phone to skip the extension requirement, however, you will still be prompted for your PIN code for security reasons.

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